

Chantel Lysette
(www.chantellysette.com and all subsidiaries)

SERVICES AGREEMENT & TERMS OF USE

Updated November 11, 2010

The following Terms and Conditions apply to the use of this Web site as well as all transactions conducted through the site. Chantel Lysette and its subsidiaries reserve the right to edit, amend this agreement at any time without notice.

Contacting Chantel Lysette

If you are seeking immediate assistance on a matter involving urgent health care, personal safety, the safety of others or any other issue requiring immediate attention, please do not use this service or website. If you are experiencing or have knowledge of an emergency involving immediate danger or physical harm to you or to another, PLEASE CALL 911 or your local law enforcement agency.

Legal Notice

Chantel Lysette is a fully Ordained Minister operating in the state of Michigan. Information provided by Chantel Lysette does not constitute as legal, business, financial, psychological or medical advice. Clients receiving consultations or guidance from Chantel Lysette are responsible for the interpretation of the consultations or guidance, as well as responsible for their own actions based on those interpretations. By purchasing and/or receiving an intuitive, angelic consultation, you agree to the above statement, releasing Chantel Lysette of all liability.

Use Of Site

This site may contain other proprietary notices and copyright information, the terms of which must be observed and followed. Information on this site may contain technical inaccuracies or typographical errors. Information, including product pricing and availability, may be changed or updated without notice. Chantel Lysette and its subsidiaries reserve the right to refuse service, terminate accounts, and/or cancel orders in its discretion, including, without limitation, if Chantel Lysette believes that customer conduct violates applicable law or is harmful to the interests of Chantel Lysette and its subsidiaries.

Consumer Agreement

About Chantel:

Professional Angelologist and international author, Chantel Lysette, has been connecting with the Divine Realm of Spirit her entire life. Open, straightforward and often called "sassy and irreverent", Chantel expresses that her life's mission is simple: to help others establish and maintain a life-enhancing relationship with the angels and other spiritual mentors.

When one connects to his spiritual teachers, he can harness his intuitive and healing potential, discover his own spiritual identity, and gain insight into his role in what Chantel calls, "God's Great Equation."

Please keep in mind that Chantel Lysette is not a fortuneteller, but an angel medium that focuses on connecting you with your angels and guides not necessarily for predicting the future but to help spiritually equip you with the wisdom and insight your angels determine to be significant at this point in your life.

Call/Consultation Terms:

1. Only one (1) person can participate in a consultation at a time. No conference calls.
2. Chantel Lysette reserves the right to refuse services to anyone at anytime, especially to anyone who is rude and/or intoxicated.
3. Clients are allowed four (4) phone consultations within the span of a year (365 days) and each consultation must be at least sixty (60) days apart. (This limitation does not include Angel Galleries or other public appearances where consultations are being offered.)
4. Calls are limited to Canada, the US & Skype Network users.

You will be called at the appointment time indicated in your confirmation letter. If there is a problem getting through (i.e. busy line), there will be three (3) attempts made within the hour to establish contact. If no contact is made, you MUST reschedule as per the cancellation policy detailed above.

Legal & Age Requirement:

Individuals purchasing/receiving a consultation must be age 18 or older.

Purchasing and/or receiving a spiritual consultation constitutes as your sworn declaration made under penalty of perjury that you (or the person for which you are purchasing a consultation) meet the minimum age requirement of 18 years to accept this phone service. Your declaration is a sworn declaration under Federal law and is intended to be governed by the provision of the Electronic Signatures in Global &

National Commerce Act. Providing a false declaration under penalty of perjury is a criminal offense.

By purchasing/receiving a consultation, you affirmatively declare that you have knowledge of your community standards and that your community standards allow for the purchase/receiving of a consultation of the spiritual nature.

If you do not agree to the statements above and/or you do not wish to purchase/receive a consultation, please exit this site immediately.

Your Call Experience:

For the first half of the consultation, Chantel will relay to you all the information she is channeling from the angels. Feel free to take notes. After Chantel has completed her half of the consultation, you may then ask any questions you may have.

Make sure you are in a quiet, peaceful environment away from distractions. Taking a consultation while at a party or at your place of employment is not recommended. Please be respectful of your angels and spirit guides, and please do not put the call "on hold" because you have paid for this time.

PLEASE DO NOT USE YOUR CELL PHONE WHILE DRIVING OR ENGAGING IN ANY ACTIVITY THAT REQUIRES YOUR FULL ATTENTION!

Missed Consultations and Cancellations:

You may cancel an appointment via the official storefront's contact page. Please include your invoice number.

1. Clients who cancel or miss a consultation will receive a prompt refund as per PAYPAL's refund policy, **less a \$15 cancellation fee.**
2. Clients who cancel or miss a consultation will be subjected to a "no-show" penalty where they will not be allowed to make another consultation reservation for a ninety (90) day period after the date of their canceled/missed consultation.

Consultation fees are nonrefundable. If your consultation is interrupted by technical issues, (i.e., dropped calls, computer/server/network error, etc.), we will make efforts to reconnect with you as soon as possible. We apologize, but due to time restraints and demand, we may not be able to complete dropped consultations the same day.

BY PURCHASING AND/OR RECEIVING A CONSULTATION, YOU AGREE AND ARE LEGALLY BOUND TO THE TERMS LISTED ABOVE AND ON THIS SITE.

Merchandise Shipping & Delivery (The Angel Truffles Program)

At this time, Chantel Lysette ships merchandise to locations within the United States and U.S. territories, including Alaska, Hawaii, Puerto Rico, Guam, and the US Virgin Islands. Additionally, Chantel Lysette ships merchandise to Canada and Mexico, but not to other international locations. The risk of loss and title for all merchandise ordered on this Web site pass to you when the merchandise is delivered to the shipping carrier.

Merchandise Return Policy (The Angel Truffles Program)

REFUNDS ARE NOT ALLOWED UNDER ANY CIRCUMSTANCES ON ITEMS PURCHASED VIA THE ANGEL TRUFFLES PROGRAM.

ITEMS DAMAGED IN SHIPPING MAY BE RETURNED AND SHALL BE REPLACED WITH IDENTICAL ITEMS IF IN STOCK; ELSE, THEY WILL BE REPLACED WITH A SUBSTITUTION OF EQUAL OR GREATER VALUE.

TO RETURN DAMAGED ITEMS, YOU MUST FIRST CONTACT US AT STORE@CHANTELLYSETTE.COM TO RECEIVE A RETURN CODE.

*****ITEMS RETURNED TO US WITHOUT PRIOR NOTICE AND A RETURN CODE WILL NOT BE ACCEPTED.**

Digital Orders

Digital orders and media purchases are nonrefundable.

Chantel Lysette reserves the right to change its payment procedures at any time without prior notice to you.